

Albion Eco

Water supply arrangements

Company assets		Water supplied	
Number of treatment works	0	Water supplied (MI/day)	33,000
Number of service reservoirs	0	Percentage from surface sources	100%
Number of water supply zones	1	Percentage from ground sources	0%
Length of mains pipe (km)	- km	Percentage from mixed sources	0%
Population served		Area of supply	
Population supplied	180	Flintshire	
Number of local authorities	1		

Drinking water quality summary data

	Company figure			Industry average
	2015	2016	2017	2017
Overall drinking water quality*	N/A%	N/A%	100%	99.96%
Water treatment				
Process control index	N/A%	N/A%	N/A%	99.99%
Disinfection index	N/A%	N/A%	N/A%	99.99%
Distribution systems				
Distribution maintenance index	N/A%	N/A%	100%	99.93%
Reservoir integrity index	N/A%	N/A%	N/A%	99.96%
Building water systems				
Parameters influenced by domestic water systems	N/A%	N/A%	100%	99.84%

Consumer contacts

	Company figure			Industry average
	2015	2016	2017	2017
Informing consumers				
Total number	N/A	N/A	0	1,791
Rate per 1,000 population	N/A	N/A	0.00	0.50
Acceptability of water to consumers				
Total number	N/A	N/A	0	3,125
Rate per 1,000 population	N/A	N/A	0.00	1.31
Complaints to the Drinking Water Inspectorate				
No consumers of Albion Eco directly contacted DWI in 2017.				

Note: Summary results for each company of tests for individual parameters are supplied on the DWI website at <http://www.dwi.gov.uk>

* Overall drinking water quality as represented by mean zonal compliance for 39 parameters.