



guardians of drinking water quality

## DRINKING WATER INSPECTORATE

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19 August 2009

Information Letter 08/09

### **To: Board Level and Day to Day contacts of Water and Sewerage Companies and Water Companies in England and Wales**

Dear Sir/Madam

#### **REAPPOINTMENT OF CHIEF DRINKING WATER INSPECTOR AND FURTHER UPDATE ON THE RESTRUCTURING OF THE DRINKING WATER INSPECTORATE**

1. The purpose of this letter is to confirm the reappointment of the Chief Inspector of Drinking Water, and to provide a further update on the organisational changes that have taken place within the Inspectorate over recent months.

#### **Chief Inspector of Drinking Water**

2. We are delighted to confirm the reappointment of Professor Jeni Colbourne as Chief Inspector of Drinking Water for England and Wales. Details are on the DWI website at <http://www.defra.gov.uk/news/2009/090730b.htm>

#### **Restructuring of DWI**

3. Following a recent recruitment campaign, we are pleased to confirm the appointment as Inspectors of Sarah Roberts to the Regulations Team, and Phil Smart and Mark Kerwick to the Operations Team. Details of the updated organisational structure are attached as Annex A.
4. This reorganisation necessarily results in a change of Company Liaison Inspector and the cascade arrangements for some companies. These changes take effect from the date of this letter.

## Detail

Annex B contains details of the cascade process to be used by companies when notifying events and the nominated Company Liaison Inspector. The first point of contact should be the Company Liaison Inspector. Annex C\* to this letter contains the relevant contact details.

The structure of the Operations Team remains, with teams for Events, Audits and Compliance & Consumer Complaints who will deal specifically for those areas. The members initially of those teams are listed in Annex A but members will change to permit rotation of staff and therefore communications should remain through the designated DWI Event, Audit, Complaints and Compliance e-mail boxes. The team structure diagram will be updated as necessary on the web copy of this letter. The Company Liaison Inspector's are those listed in Annex B and will serve as your contact for general matters of business.

The new cascade arrangements are effective immediately.

\* Information for Water Companies only

## Enquiries

Copies of this letter are being sent to Pamela Taylor, Chief Executive, Water UK; Richard Wood, Water Supply and Regulation Division, Department for Environment, Food and Rural Affairs; Olwen Minney, Water Management Team, Welsh Assembly Government; Colin McLaren, Drinking Water Quality Regulator for Scotland; Margaret Herron, Drinking Water Inspectorate for Northern Ireland; Tony Smith and Chairs of the Regional Consumer Council for Water; Kevin Ridout, Ofwat; Tony Warn, Environment Agency; Nigel Harrison, Food Standards Agency; and Frances Pollitt at the Health Protection Agency.

This letter is being sent electronically to Board Level and day to day contacts. Please acknowledge receipt by email to [dwi.enquiries@defra.gsi.gov.uk](mailto:dwi.enquiries@defra.gsi.gov.uk). Hard copies are not being sent but the letter may be freely copied. Any enquiries about the letter should be addressed directly to me via the contact details above.

Yours faithfully



Marcus Rink  
Deputy Chief Inspector (Operations)