



**DRINKING WATER INSPECTORATE**

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1 April 2010

Information Letter 2010/03

**To: Board Level and Day to Day contacts of Water and Sewerage Companies and Water Companies in England and Wales**

Dear Sir/Madam

**BETTER REGULATION EXECUTIVE: REPORT ON THE HAMPTON IMPLEMENTATION REVIEW OF THE DRINKING WATER INSPECTORATE**

The Department for Business Innovation & Skills has published the final report of their Hampton Implementation Review of the regulatory performance of the Drinking Water Inspectorate. This follows the review of DWI conducted in December 2009 by a Review Team drawn from the Better Regulation Executive, the Health and Safety Executive, and the Food and Environment Research Agency.

The report confirms DWI as an organisation that has embedded the better regulation agenda in its day-to-day activities, and as an exemplar Regulator using risk assessment and management techniques.

The report can be accessed [here](#). We welcome the challenge this review has brought to our role and practices. All recommendations made have been actioned or are in hand. I shall write to you shortly to consult on our updated Enforcement Policy.

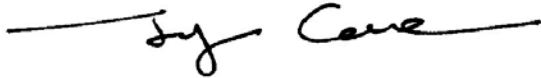
Please contact Milo Purcell on 030 0068 6413 should you have any comments on the report.

Copies of this letter are being sent to Pamela Taylor, Chief Executive, Water UK; Richard Wood, Water Supply and Regulation Division, Department for Environment, Food and Rural Affairs; Olwen Minney, Water Management Team, Welsh Assembly Government; Colin McLaren, Drinking Water Quality Regulator for Scotland; Margaret Herron, Drinking Water Inspectorate for Northern Ireland; Tony Smith and Chairs of the Regional Consumer Council for Water; Noel Wheatley, for Office of Water Services; Tony Warn,

Environment Agency; Nigel Harrison, Food Standards Agency; and Frances Pollitt at the Health Protection Agency.

This letter is being sent electronically to Board Level and day to day contacts. Please acknowledge receipt by email to [dwi.enquiries@defra.gsi.gov.uk](mailto:dwi.enquiries@defra.gsi.gov.uk). Hard copies are not being sent but the letter may be freely copied.

Yours faithfully

A handwritten signature in black ink, appearing to read 'Jeni Colbourne', with a long horizontal line extending to the right.

Prof. Jeni Colbourne MBE  
Chief Inspector of Drinking Water