



guardians of drinking water quality

DRINKING WATER INSPECTORATE

Area 4 a, Ergon House
Horse ferry Road
London SW1P 2AL

Enquiries: 030 0068 6400
Facsimile: 030 0068 6401

E-mail: marcus.rink@defra.gsi.gov.uk
DWI Website: <http://www.dwi.gov.uk>

27 January 2012

DWI Information Letter 01/2012

To: Board Level and Day to Day contacts of Water and Sewerage Companies, Water Companies and licensed water suppliers in England and Wales

Dear Sir/Madam

UPDATE OF THE INSPECTORATE'S STRUCTURE

1. Purpose

I am pleased to provide you with an update about the Inspectorate's structure, which is now in effect.

2. Detail

Annex A to this letter provides details of the Inspectorates' team structure.

Annex B contains details of the cascade process to be used by companies when notifying events. The first point of contact should always be the Company's nominated Operations Inspector.

Annex C* to this letter contains the relevant contact details.

These changes have been made to facilitate delivery of our strategic objectives:

- Laura Moss is leading a new team within the operations structure focusing on enforcement matters in relation to both public and private supplies;
- Elinor Cordiner is leading the enforcement and risk assessment activities in the Regulations team;
- Jacky Atkinson has been appointed PR14 project manager;
- Annabelle May has been appointed Risk Assessment/Risk Management project manager.

* Information for water companies only.

Changes to liaison Inspectors are listed in Annex B and will serve as your contact for general matters of business.

3. Enquiries

Copies of this letter are being sent to Pamela Taylor, Chief Executive, Water UK; Sonia Phippard and, John Bourne, WaFERR, Department for Environment, Food and Rural Affairs; Nicola Thomas and Olwen Minney, Head of Water, Welsh Government; Sue Petch, Drinking Water Quality Regulator for Scotland; Margaret Herron, Drinking Water Inspectorate for Northern Ireland; Tony Smith and Chairs of the Regional Consumer Council for Water; Noel Wheatley, Ofwat; Ian Barker, Environment Agency; Jane Downes, Food Standards Agency; Frances Pollitt at the Health Protection Agency

This letter is being sent electronically to Board Level and day to day contacts. Please acknowledge receipt by email to dwi.enquiries@defra.gsi.gov.uk. Hard copies are not being sent but the letter may be freely copied. Any enquiries about the letter should be addressed directly to me using the contact details above.

Yours sincerely



Marcus Rink
Deputy Chief Inspector (Operations)